New way to manage your retirement account online!

Coming Soon! We are just a few weeks from transitioning your Prime Plan Solutions plan to a new retirement planning portal and process with Aspire Financial Services. We've been working with your Advisor and Plan Sponsor on this process and are committed to ensuring a positive experience through the transition to the InvestLink℠ platform and beyond. Your new retirement account will be mobile-friendly to allow you easier and more dynamic account access and management, along with these new retirement preparedness tools and benefits.

- On-demand Participant account information with visually engaging navigation tools
- Online visibility to Fee Disclosures—no longer distributed by your Plan Sponsor
- Easy-to-use online Distribution & Loan wizard with ability to view available balances for each type of distribution and online approvals (when applicable)
- Account transaction capabilities at your fingertips, rebalance options and scheduled transfers
- Transactions validated with email confirmations
- A full library of educational tools and materials customized by Participant life stages

Migration Dates and Details You Need to Know

1. The migration will begin at 4:00 p.m. ET on Tuesday, January 31, 2017 and end Monday, February 13, 2017.
2. During this time there will be a Blackout Period, which means:
   - Sponsors are unable to process contributions
   - You are unable to
     - Direct or diversify investments
     - Obtain a distribution/loan
     - View your account online
3. Please keep in mind during the Blackout Period installment distributions will not be distributed.
4. You will NOT be out of the market at any time.
5. If you currently receive installment payments, a revised schedule will be communicated separately.

Participant Statements

DST Prime Plans will be mailing their last Participant statement to you in January 2017. Included in that statement will be information about the InvestLink platform. Aspire will begin mailing your Participant statements quarterly after the end of the first quarter 2017. Once your plan is live on InvestLink, you will have online access to your current statement on the 15th business day of the month. You will also have the option to receive a weekly email statement summary.

Distributions and Loans

The Distribution and Loan wizard is a self-guided system designed to walk you through the process of requesting a withdrawal, showing only the options available based on plan parameters, account status, age, balance, etc.

This system:

- Calculates federal and state withholding
- Generates a signature-ready confirmation
- Reduces requests that are Not In Good Order (NIGO), which may delay distributions
- Allows your Plan Sponsor and/or the TPA to approve distributions before they are processed

Accessing Your New Account

Once accounts are active, all users will login to the same website, **Investlink.Aspireonline.com**. You will be provided new login credentials to access the InvestLink platform and existing user credentials will expire at the beginning of the Blackout Period. You will be prompted to change your password upon initial login. Your new password must be eight characters with at least one number and no special characters. You can customize your username and also create a password reminder question under the Profile tab.

Learning About InvestLink

Once you log in to your account, you may view the instructional videos directly on the screen, or consult the Document Library (located under the Services tab) for additional materials.

We thank you for your patience and understanding during this transition. If you have any questions, please contact your Plan Sponsor.

Sincerely,
Your Aspire Team